TEACH THEM TO FISH!

The Performance Support Program (PSP) was established in January 2011 in order to develop and maintain the infrastructure necessary to:

- **Prepare** the Office of Development for current and future technology initiatives
- **Promote** a culture of self-directed learning
- **Strengthen** technology skill sets across the organization
- **Identify** and resolve business operation challenges
- **Explore** and infuse new technologies

**Performance Support Program**
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**WHAT’S NEXT?**

- More collaboration with university-wide IT initiatives
- Continue to refine our processes to ensure we are leveraging results in the community
- Focus on knowledge transfer – How do we package and share the tools and strategies we’ve developed?
- Expand our Tech Tidbit offerings