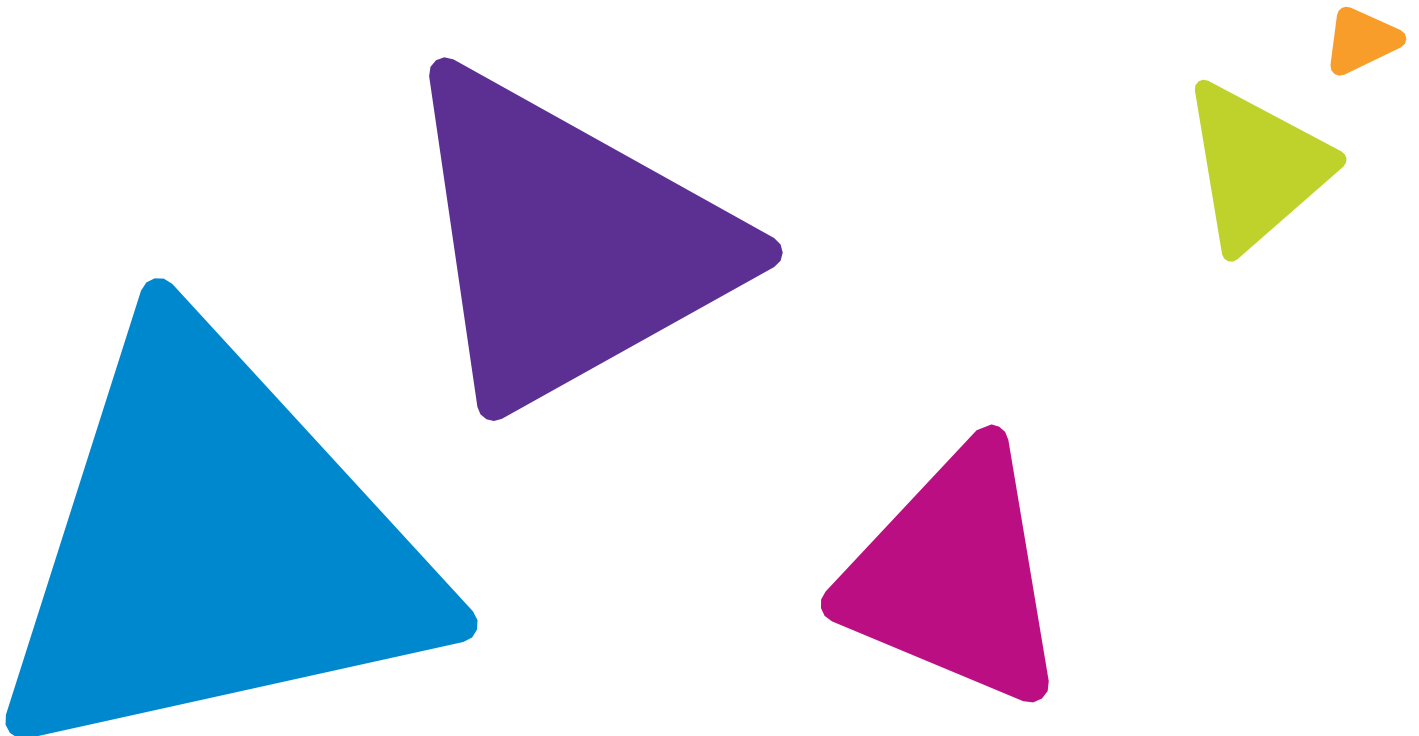


Go to **umich.magellanrx.com** for a fast, easy and secure way to manage your pharmacy benefits.

At **umich.magellanrx.com**, you can view prescription history, find a pharmacy, research drug information, review your formulary/drug list, receive health education, use our pricing tool, and set up medication reminders.

Visit umich.magellanrx.com today!

M UNIVERSITY OF MICHIGAN



Contact Information

University of Michigan

University of Michigan Benefits Office website: hr.umich.edu/benefits-wellness

The U-M Shared Services Center (SSC) Contact Center answers questions about your enrollment in the University of Michigan Prescription Drug Plan. Representatives are available 8:00 a.m. to 5:00 p.m., Eastern Time, Monday through Friday.

Phone: 734-615-2000 (5-2000 on the Ann Arbor campus), 866-647-7657 toll-free for off campus long-distance calling within the U.S. Telecommunications Relay Service (TRS) phone service is available to you. Dial 711 and ask the operator to connect you to the SSC Contact Center.

Your University of Michigan Prescription Drug Plan (“the plan”) is administered by Magellan Rx Management. Mail order services are handled through NoviXus Pharmacy Services.

Magellan Rx Management

For general information or to request a new ID card	<ul style="list-style-type: none"> • Call Magellan Rx toll-free at 888-272-1346. • Visit the Magellan Rx website: umich.magellanrx.com.
To locate a network pharmacy, check for covered and excluded drugs, or determine your copay and cost saving options	<ul style="list-style-type: none"> • Call Magellan Rx toll-free at 888-272-1346. • Visit the Magellan Rx website: umich.magellanrx.com. • Ask your pharmacist.
To request prior authorization (PA), when required	Your physician will need to contact Magellan Rx at 888-272-1346 or send a fax to 800-424-7648. Drug-specific PA forms are available at hr.umich.edu/drug-plan-prior-authorization .
For appeals	Call Magellan Rx toll-free at 888-272-1346
To request a claim form for prescriptions filled without your ID card or filled at a non- network pharmacy	Claim form available at hr.umich.edu/drug-plan-forms-documents . Please read Using Non-network Pharmacies on the next page for further details.

Note: Telecommunications Relay Service (TRS) is available for persons who are hearing impaired by dialing 711.

NoviXus Pharmacy Services – Mail Order Pharmacy

For general information, to register, to obtain a mail service refill, or check the status of your order	<ul style="list-style-type: none"> • Visit hr.umich.edu/mailorder. • Visit umich.novixus.com, or download the NoviXus Pharmacy app (iOS and Android). • Call NoviXus toll-free at 877-269-1160 or (TRS, dial 711), Monday through Friday 8:00 a.m. to 8:00 p.m., Saturday 9:00 a.m. to 5:00 p.m. After hours, all phones go to an on-call pharmacist for urgent situations 7 days a week.
Download a NoviXus mail service order form	<ul style="list-style-type: none"> • Visit umich.novixus.com • Visit hr.umich.edu/mail-order-form
To submit a mail service prescription by mail	Submit the mail service order form and prescription to: NoviXus Pharmacy Services P.O. Box 8004 Novi, MI 48376-8004
Provider contact information	Provider Phone: 877-269-1159 Provider Fax: 877-395-4836



University of Michigan 2020 Prescription Drug Benefits Welcome Packet

The University of Michigan Benefits Office is pleased to provide the following information about your 2020 prescription drug plan coverage. Your University of Michigan Prescription Drug Plan (“the plan”) is administered by Magellan Rx Management. Mail order services are handled through NoviXus Pharmacy Services.

Your enclosed welcome packet includes:

- Two (2) new U-M Prescription Drug Plan ID cards.
- General information about your prescription drug plan.

Your cost-share information for purchasing prescription drugs (co-pay and out-of-pocket maximum) is found on the University of Michigan Benefits Office website at hr.umich.edu/prescription-drug-plan, and on the Magellan Rx member portal at umich.magellanrx.com. You may also call Magellan Rx toll-free at 888-272-1346 to ask any questions about your drug plan.

Your New ID Cards

Your new ID cards contain your name and member identification number and the names of any dependents you have enrolled for health plan and prescription drug plan coverage. If you need additional prescription drug ID cards for your dependents, please call Magellan Rx at 888-272-1346. Please show this card to your pharmacist on your first pharmacy visit. Your card also allows you to get prescriptions by mail from NoviXus.

Participating Network Pharmacies

To find out if a pharmacy will accept your Magellan Rx ID card, call the pharmacy directly. You may also find a list of participating pharmacies by visiting the Magellan Rx website at umich.magellanrx.com or calling Magellan Rx member services at 888-272-1346. Telecommunications Relay Service (TRS) is available for persons who are hearing impaired by dialing 711.

Member Copays

1-Month Supply at Retail Pharmacy	3-Month Supply at Retail Pharmacy	3-Month Supply at NoviXus Mail Order Pharmacy
\$10 generic	\$30 generic	\$20 generic
\$20 preferred brand*	\$60 preferred brand*	\$40 preferred brand*
\$45 non-preferred brand*	\$135 non-preferred brand*	\$90 non-preferred brand*

*Cost will be higher if a brand product is selected when a generic equivalent is available.

Notes: 1) Copay rates for active employees represented by a union or bargaining unit can be found in your contract book or at hr.umich.edu/benefits-wellness.

2) The annual out-of-pocket maximum for catastrophic prescription drug expenses is \$2500 per individual up to a maximum of \$5000 per family. The maximum does not apply to the cost of penalty copays for brands with a generic available or to items not covered by the prescription drug plan.

Using Non-Network Pharmacies

If you have a prescription filled at a non-network pharmacy, you must pay the full cost of the drug and then file a claim with Magellan Rx for reimbursement. Claim reimbursement is limited to a 34-day supply at the pharmacy network contracted rate, which may be lower than the cash price you paid. You must submit claim forms within 90 days of the fill date to receive reimbursement. This reimbursement process also applies if you do not present your plan ID card when filling a prescription at a participating pharmacy.

If you wish to regularly use an independent pharmacy that is not part of the Magellan Rx network, contact Magellan Rx to request that the pharmacy be added to the network. For medications purchased while you are outside the United States, please submit a claim form, which is available at umich.magellanrx.com. Reimbursement claims are limited to a 34-day supply.

Covered Drugs

The plan covers most FDA-approved medications that require a written prescription from a person licensed to prescribe. FDA drug approval does not guarantee coverage by the plan. New drugs are subject to review by the University of Michigan before being granted coverage. Certain medications are excluded and others may be limited or require a prior authorization (PA) for coverage.

The list of covered, limited, and excluded medications is updated regularly and located on the university's website at hr.umich.edu/formulary.

The plan covers injectable medications only when the FDA deems they can be safely self-administered. Select insulin products (see hr.umich.edu/formulary), needles and syringes are covered with \$0 copay for all members. Diabetic supplies (injection devices, alcohol swabs, testing strips, lancets and blood glucose testing monitors) are covered through your University of Michigan health plan coverage.

Certain preventive products are covered by the plan at a \$0 copay under the Affordable Care Act with a written prescription from your health care provider, including some for over-the-counter (OTC) products. Please see hr.umich.edu/coverage-drug-information for more information.

Limitations and Prior Authorization on Certain Drugs

Certain types of medications require prior approval from the plan or may be subject to limits on the amount of medication that you may receive (number of days' supply, quantity limits, frequency of refills, etc.). If your doctor prescribes any medication that requires prior authorization, or for amounts in excess of supply limits, your physician must contact Magellan Rx toll-free at 888-272-1346 to obtain the prior authorization form before the plan considers coverage for the medication. In some cases, your physician may be required to verify the medical necessity of the prescribed drug. Medications requiring prior authorization are updated regularly and are subject to change by the university. Medications that need prior authorization can be found on the University of Michigan Benefits Office website at hr.umich.edu/drug-plan-prior-authorization.

Prescription refills are not covered by the plan before 75% of the days dispensed have elapsed (26 days for a 34-day supply or 68 days for a 90-day supply).

Savings Opportunities

1. Generic or Biosimilar Drugs: Generic or biosimilar drugs are approved by the U.S. FDA and contain the same active ingredients in the same dosage forms as their brand-name counterparts. These medications meet comparable safety, production and performance standards as the reference product. The use of generic or biosimilar drugs offers a safe and effective alternative that helps reduce prescription drug costs for you and may help avoid substantial increases in health care costs and copays.

2. Retail Pharmacy Selection: It might surprise you to discover that your cost share for some medications can change based on which pharmacy fills your prescriptions. You always pay the lowest cost – whether it's your co-pay, the pharmacy contracted rate, or the pharmacy standard retail price. To see how your cost share is affected, use the price-a-drug tool – it could put an extra \$20 in your pocket, or save you hundreds.

For example, in December 2019 using the Magellan Rx member portal price-a-drug tool, a 90-day supply of lisinopril 20 mg, a common low-cost hypertension medication, had pricing that varied from \$5.40 at Michigan Medicine and Meijer pharmacies to over \$20 at CVS and Walgreens pharmacies.

For access to this tool visit the Magellan Rx website: umich.magellanrx.com.

3. Mail Order Pharmacy: When you use NoviXus Pharmacy Services, you will save one copay every three months compared to the cost of filling a prescription at a retail pharmacy. For more information please refer to the mail order section.

Making informed decisions about medication costs is just one part of being a smart consumer. By adding the Magellan Rx member portal resource to your health care team, you'll have the tools to make savvy decisions and the information your providers need readily available. You can access the member portal at umich.magellanrx.com.



Maintenance Medications and Mail Order Pharmacy Savings

If you take any long-term “maintenance medications” for conditions such as high cholesterol, diabetes or high blood pressure, NoviXus will save you one copay every three months compared to the cost of filling a prescription at a retail pharmacy.

Please note that mail service should not be used for urgent medications, such as an antibiotic needed immediately, or medications you will use for less than three months.

Mail Order and NoviXus Pharmacy Services

The Mail Order Enrollment Form available at hr.umich.edu/mail-order-form is only necessary for first- time orders, including new dependents, or to change current information.

How to Start your Mail Service Benefit

Step 1: Enroll

Complete the mail order enrollment form or enroll online through umich.novixus.com or the NoviXus Pharmacy app from the Apple App Store or Google Play.

Step 2: Fill Your Prescription

Mail the original prescription to NoviXus with your enrollment form or have your health care provider send the prescription directly to NoviXus. Your provider can send the prescription to NoviXus through the following options:

- Provider ePrescribes to NoviXus
- Provider faxes: 877-395-4836
- Provider calls: 877-269-1159
- Patient mails paper prescription:
NoviXus Pharmacy Services, PO Box 8004, Novi, Michigan 48376-8004
- Patient contacts NoviXus for help in transferring existing prescriptions to NoviXus

Step 3: Complete Payment

Make your copayment through umich.novixus.com, the NoviXus app, by phone at 877-269-1160, or by mail. NoviXus accepts major credit cards and checks.

How to Order Refills:

Refill orders should be placed two weeks prior to when the medication is needed. Order refills online at umich.novixus.com, through the NoviXus Pharmacy app or by phone at 877-269-1160 (24-hour automated phone line).

Shipping Information

Your prescription order will be shipped to you. For your security, some controlled substances may require a signature at delivery.

Prescriptions cannot legally be mailed from a mail order pharmacy (or any other pharmacy operating within the United States) to locations outside of the U.S., with the exception of U.S. territories and military installations.

Frequently Asked Questions about Mail Order (NoviXus)

Mail order pharmacy services save you money and are a convenient way to receive maintenance medications for chronic or long-term health conditions. Here are the answers to some commonly asked questions.

Q: What medications are considered maintenance medications?

A: Any medication that is prescribed to be taken for three months or longer, and not classified as a specialty drug, may be considered a maintenance medication.

Q: How do I check the status of my order?

A: You can view order status information at any time by logging in on the **umich.novixus.com** website or app and clicking on Orders. To check status by phone, contact NoviXus Patient Care at 877-269-1160. You should receive your order within 7 to 10 business days. If you have not received your prescription order within 10 business days from the time the order was placed, be sure to contact NoviXus Patient Care.

Q: Why can't I see my spouse's or my child's information through my online account?

A: Because NoviXus values your security and privacy, the system identifies registered members by a unique prescription profile and stores each person's prescription medication history in his or her own secure account.

Q: Can I speak to the pharmacist directly?

A: Yes. Call NoviXus Patient Care at 877-269-1160 to take advantage of one-on-one pharmacist consultations or receive answers to your questions. You may also send a question to a pharmacist using the Ask the Pharmacist page on the NoviXus website or mobile app.

Q: Do you ensure that medications are maintained at certain temperatures?

A: Yes. NoviXus Pharmacy Services follows strict guidelines when shipping medications that require special handling. Temperature sensitive medications are shipped using overnight delivery at no additional cost to the member.

Q: How are prescription orders shipped?

A: Orders are shipped free of charge, in secure, confidential and tamper-evident packaging via the U.S. Postal Service or UPS. Schedule II controlled substances require an adult signature upon delivery. Prescriptions can be shipped Next Business Day. If you choose Next Business Day delivery, there is a \$25 additional charge.

Q: How soon will my prescription order arrive?

A: Allow 10 business days from the time you place your order. Next Business Day shipping is available for a \$25 additional charge.

Q: What do I do if I need an emergency prescription?

A: If you have lost or forgotten your medication, contact NoviXus Patient Care at 877-269-1160 during normal business hours: Monday through Friday 8:00 a.m. to 8:00 p.m., Saturday 9:00 a.m. to 5:00 p.m. Eastern Time.



Specialty Drugs and Michigan Medicine Specialty Pharmacy

A specialty drug is a prescription drug that requires special handling, special administration, special monitoring, or has a very high cost. The list of covered specialty drugs is subject to change by the University of Michigan. Specialty drugs are identified on the plan formulary.

Most specialty drugs may be dispensed in quantities up to a 34-day supply and are only available through Michigan Medicine Specialty Pharmacy. Some limited distribution medications require alternative specialty pharmacies to fill. Prescriptions for generic immunosuppressive and antiretroviral medications may be dispensed in quantities up to a 90-day supply at either Michigan Medicine Specialty Pharmacy or NoviXus Mail Order.

For specialty medication information, call the Michigan Medicine Specialty Pharmacy at 855-276-3002, or visit uofmhealth.org/conditions-treatments/specialty-pharmacy-services.

Contacting Michigan Medicine Specialty Pharmacy

Main Location:

East Ann Arbor Health and Geriatrics Center
4260 Plymouth Rd
Ann Arbor, MI 48109

Phone:

Specialty Pharmacy: 855-276-3002
Transplant Pharmacy: 866-946-7695
Fax: 734-232-3408

Hours (EST)

Monday through Friday 9:00 a.m. to 5:30 p.m. and Saturday 8:30 am to 12:30 pm

Email and Refill Requests

Specialty Pharmacy: um-specialty-pharmacy@med.umich.edu Transplant Pharmacy: um-transplant-pharmacy@med.umich.edu

To request a refill, use one of the email addresses above and provide:

- Name
- Address
- Date of birth
- Medication strength
- Date medication is to be shipped

Prescription Plan Exclusions

You can find current updates of plan exclusions at hr.umich.edu/coverage-drug-information.

The plan does not cover:

- Stimulant-based weight loss products.
- Blood products.
- Diagnostic agents.
- Therapeutic devices, appliances or medical equipment, support garments, or ostomy supplies (diabetic syringes are covered under the prescription plan).
- Cosmetic products or any drug used for cosmetic purposes such as treating facial wrinkles or hair loss.
- Drugs that lack substantial evidence of safety and efficacy for the proposed use. These include but are not limited to experimental, investigational, or unproven drugs, or drugs being used for indications that have not been approved by the FDA. Exceptions may be considered using the standard appeal process as allowed under the Affordable Care Act.
- Injectable medications, except those listed in this website as covered; injections that must be administered by a health care professional are not covered. Note: select vaccines may be covered when administered at an immunizing pharmacy.

- In general, new drugs and medicines that have not been reviewed by the plan.
- Prescription products that offer no additional clinical benefit over existing available therapies or existing therapeutically equivalent products in the drug class.
- Generally, prescription products that are the main active metabolite, the isolated enantiomer, prodrug, or an alteration of an existing product where no added clinical benefits have been shown by published, scientific, peer-reviewed, head-to-head comparative studies.
- Medical foods.
- Vitamins, other than select prescription prenatal vitamins, vitamin D, vitamin K, injectable B-12 and those specified in the Affordable Care Act.
- Over-the-counter (OTC) medications, any prescription medication that contains the same active ingredient(s) as an existing OTC medication, or kits that are packaged with an OTC medication. Select preventive OTC drugs and products are covered at \$0 copay under the Affordable Care Act with a written prescription by your physician.
- Compounded prescription medications that do not comply with the plan's compound coverage policy.

Your University of Michigan health plan coverage may include certain medical equipment and supplies and/or injectables administered by your health care provider.

Privacy and Security

The information you provide us is kept confidential in accordance with the Health Insurance Portability and Accountability Act (HIPAA) and other applicable state privacy laws. In addition, we use technology that is designed for use with secure web servers. This technology ensures that your personal, health, prescription and credit card information cannot be accessed when submitted over the Internet.

More Information

Questions about items covered or excluded by your health plan should be directed to your health plan. Health Care Flexible Spending Account (FSA) reimbursement for some excluded drugs may be available to participants.

The University of Michigan in its sole discretion may modify, amend, or terminate the benefits provided in this booklet with respect to any individual receiving benefits, including active faculty and staff members, retirees, and their dependents. Although the University of Michigan has elected to provide these benefits for calendar year 2020, no individual has a vested right to any of the benefits provided. Nothing in these materials gives any individual the right to continued benefits beyond the time the university modifies, amends, or terminates the benefit. Anyone seeking or accepting any of the benefits provided will be deemed to have accepted the terms of the benefits programs and the University of Michigan's right to modify, amend or terminate them.

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