Stay Connected to Your PayFlex® Account

PayFlex makes it easy for you to stay connected to your PayFlex account(s)! Here are some ways you can stay up to date with your account information and manage your account throughout the year.

Manage your account online
Log in to your PayFlex member website to:
- View your account balance(s)
- PayFlex yourself back from your account
- View payments and contributions
- Review PayFlex Card® purchases (if applicable)
- Enroll in direct deposit
- Print forms and educational materials
- And so much more!

Sign up for account notifications
Sign up to get your important account notifications through e-mail, web alert or both. For example, you can get an alert:
- When a claim or payment is processed
- To remind you of your account balance
- To tell you that documentation is needed for a purchase made with the PayFlex Card®, your account debit card (if applicable)

To get started, log in to the PayFlex member website and click My Settings. Select the notifications link and enter your e-mail address. Decide what notifications you want to get and how you want them sent to you.

Use the PayFlex Mobile® App
Download PayFlex Mobile to access your account(s) 24/7! Available on most smartphones, PayFlex Mobile is secure and provides you with the same features and capabilities as the website.

Questions?
Call us at 1-877-343-1346 or log in to your PayFlex member website and click Contact Us. We’re here to help Monday – Friday, 7 a.m. – 7 p.m. CT, and Saturday, 9 a.m. – 2 p.m. CT.

PayFlex Systems USA, Inc.
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