

# Stay informed about your dental benefits with Consumer Toolkit®

Stay current on your dental benefits with Delta Dental's easy-to-use Consumer Toolkit. This secure online tool is designed to give you 24/7 access to important information regarding your dental benefits, including:

- Eligibility information
- Current benefits information (such as how much of your yearly benefit has been used to date, how much is still available to use, and levels of coverage for specific dental services, etc.)
- Specific claims information, including what has been approved and when it was paid

The site also allows you to sign up for electronic delivery of Explanation of Benefits (EOB) statements, print claim forms and identification cards, and browse oral health information.

**All users must first register to gain access to the Consumer Toolkit.** Privacy of your online benefit information is assured through highly secure encryption technology.


## Get started today

To start taking advantage of this innovative tool, follow these simple steps:

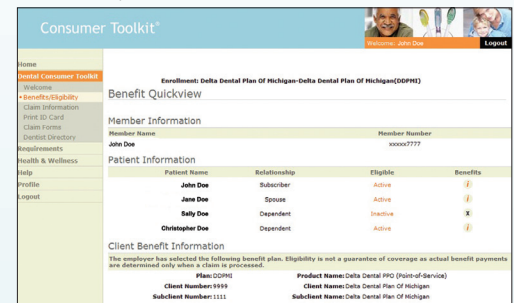
1. Visit [www.toolkitsonline.com](http://www.toolkitsonline.com).
2. Select "Consumer Toolkit" on the homepage.
3. Register as a new Toolkit user by clicking "Register here."

- NOTE: You will need the subscriber's (the person whose name is on the benefit package) member ID. The member ID is an assigned number unique to the subscriber. University of Michigan employees may use their Social Security number or their UMID followed by a zero (no space.)

4. Complete required fields and follow the on-screen instructions.
5. Select your own username and password to access the site.

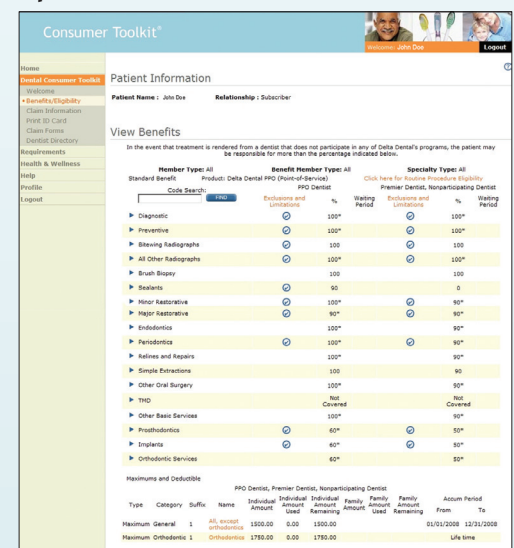
Additional help topics can be found by selecting "Help" or clicking the  at any time within the Toolkit. If you need further assistance, contact Toolkit support at (866) 356-0301.

## Eligibility



The screenshot shows the 'Eligibility' page in the Consumer Toolkit. It displays member information for John Doe, including his relationship as a subscriber and his active status. It also lists dependent information for Sally Doe and Christopher Doe. A table at the bottom shows the selected benefit plan (Delta Dental Plan of Michigan) and the client number (9999).

## Up-to-date benefit information



The screenshot shows the 'View Benefits' page in the Consumer Toolkit. It displays a table of dental services and their coverage percentages for different member types. The table includes columns for service type, member type, and coverage percentage. A summary table at the bottom shows the maximum orthodontic benefit for different member types.

Member Type	Standard Benefit	Product	Benefit Member Type	Specialty Type
All	Delta Dental PPO (Point-of-Service)	PPO Dentist	Premier Dentist, Nonparticipating Dentist	
Diagnostic	100%	100%	100%	100%
Preventive	100%	100%	100%	100%
Bitewing Radiographs	100%	100%	100%	100%
All Other Radiographs	100%	100%	100%	100%
Oral Surgery	100%	100%	100%	100%
Restorations	90%	90%	90%	90%
Minor Restorative	100%	100%	100%	100%
Major Restorative	90%	90%	90%	90%
Endodontics	100%	100%	100%	100%
Periodontics	100%	100%	100%	100%
Rutines and Repairs	100%	100%	100%	100%
Scale Extractions	100%	100%	100%	100%
Other Oral Surgery	100%	100%	100%	100%
TMD	Not Covered	Not Covered	Not Covered	Not Covered
Other Basic Services	100%	100%	100%	100%
Prosthodontics	60%	60%	60%	60%
Implants	60%	60%	60%	60%
Orthodontic Services	60%	60%	60%	60%