CRUCIAL CONVERSATIONS MODEL

BEFORE

WORK ON ME FIRST

- Get Unstuck
- Start with Heart
- Master My Stories

DURING

- MY MEANING
  - STATE My Path
- POOL of SHARED MEANING
- THEIR MEANING
  - Learn to Look
  - Make It Safe
  - Explore Others’ Paths

AFTER

MOVE TO ACTION

- Who does What by When
- Follow up