

# CHILD AND FAMILY CARE

## FY '23 IMPACT REPORT



# A New Focus

## Child and Family Care (CFC) is the new name for Work-Life Programs



### Why the change?

Historically, Work-Life Programs (including the Work-Life Resource Center) was responsible for a broad range of components supporting individuals in work-life balance. Due to the size and needs of the U-M community, many of these components are supported by other units, allowing CFC to focus on two main university priorities:

- Child Care Support
- Resources to Support Personal and Family Responsibilities

# An Enduring Purpose



UHR is committed to the ongoing development of a workplace culture supportive of personal and family life. By advocating for enlightened policies, practices, and services, Child and Family Care contributes to the recruitment and retention of the highest-quality faculty, staff, and students.

# How We Help

## Child and Family Care Facilitates



- Three Children's Centers
- Care and Support Programs
- Resources and Events

# Three Children's Centers



# Our Children's Centers

## U-M Ann Arbor has 3 centers

- Health System Children's Center (HSCC)
- Towsley Children's House (TCH)
- North Campus Children's Center (NCCC)



Health System



Towsley



North Campus



U-M Dearborn and U-M Flint centers are managed by units on their respective campuses.

Everyone is kind, patient, and friendly. I know my child is being positively supported.



# Our Children's Centers

## A-maize-ing Teachers

Our professional staff is committed to providing a supportive, challenging and holistic environment for young children enrolled in our programs.



**127**  
TEACHERS

**6.7**  
Average Years  
of Service

**13**  
Average Years  
of Service

**3**  
CENTER &  
PROGRAM  
DIRECTORS



**The teachers and student teachers are amazing. There is nothing better than knowing your child is safe, happy, and being cared for by people who care about them.**



# Our Children's Centers

## Our Kids

Nearly 400 of our youngest learners are at the heart of what we do.



**150**  
at HSCC



**395**  
CHILDREN  
ENROLLED

**115**  
NCCC



**130**  
at TCH



I'm so grateful my child is surrounded by warm, loving teachers who seem to have passion for their work as early educators. I feel like my child is known and valued in their school community. Their classroom seems very responsive to child-led interests and flexibility to meet individual needs.



# Our Children's Centers

## Our Parents

We provide high-quality, diverse child care environments to support families from all backgrounds and areas of work at U-M.

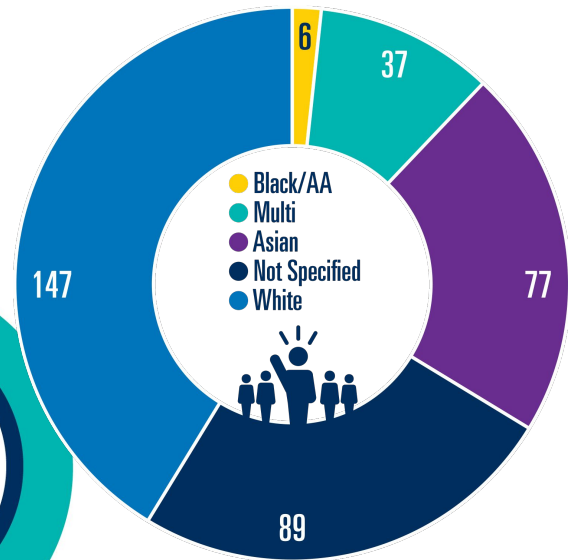



### WHERE THEY WORK

**255**  
A2 Campus




**203**  
Michigan Med  
& Med School





We appreciate the intentionality in supporting each child individually; the creativity in various projects and activities that our kids are exposed to; the kindness and the patience of staff/teachers; the diversity of the students.



# Our Children's Centers

## Financial Assistance

While our centers operate on a tuition-based financial model, we strive to provide access for families regardless of income. Funding to offset the cost of tuition paid by families is provided by:

- The Office of the Provost
- CEW+
- State of Michigan (MI TriShare and CDC)
- Child Care Network
- Child Care Aware of America
- The Child Care Subsidy, Office of Financial Aid



# Our Children's Centers

## Financial Assistance



**\$10.7K**  
CEW+ for U-M  
students with  
children

  
**75**  
Families  
Received Financial  
Assistance

**\$8K**  
MI TriShare

**\$240K**  
The Office of  
the Provost



# Our Children's Centers

## Our Philosophies





**I always know that our children are safe and well-cared for. They love going to school, and they are learning and growing so much.**



# Our Children's Centers

## Outdoor Classrooms

Two children's centers have outdoor classrooms in which the teachers and children spend the majority of their time in nature year-round.

- NCCC Apple Blossom Classroom
- Towsley Oak Classroom at Nichols Arboretum



# Our Children's Centers

## Outdoor Classrooms



Attending a U-M Children's Center is one of the best things to happen to our children since we moved to Ann Arbor. Our experience with the center and its nature-based classroom has had a profound positive impact on our family.



# Our Children's Centers

## Connecting to the Academic Mission

We support the academic mission at U-M by:

- Collaborating with Researchers
  - Research site for Flu Mitigation in Early Childhood Classrooms study by the Michigan Center for Respiratory Virus Research and Response
  - Assisted with recruitment of child and parent volunteers by sharing information about research participation opportunities



# Our Children's Centers

## Connecting to the Academic Mission

- Presenting About Early Childhood Education to U-M classes.
- Hosting U-M Student Practicum Placements:



**41**  
Semester-Length  
Student  
Placements

**23**  
Psych 307  
Students

**16**  
Kinesiology 413  
Students

**1**  
School of  
Education (SOE)  
Student

**1**  
SOE student  
Capstone  
Project

# Our Children's Centers

## Connecting to the Academic Mission

Collaborating with student groups:

- Center Stage Strings (SMTD)
- MEG Consulting (Ross)
- BUDS (Botony)



# Our Children's Centers

## Growing the Profession

Directors and teachers present at Early Childhood Conferences to increase visibility of best practices, network, and enhance the workplace reputation of U-M.



**20**  
Conference  
Presentations for  
Early Childhood  
Educators



# Our Children's Centers

## Growing the Profession

The centers also host students from other universities and colleges to provide a training resource for future teachers. Over the past year the centers hosted five students from Washtenaw Community College and Monroe County Community College.



**5**  
**Practicum**  
**Students**

# Our Children's Centers

## Connecting with Community

In FY '23, The Children's Centers staff extended their service to the greater community by partnering with several area non-profits.

- The Diaper Drive for Hope, Michigan Association for Infant Mental Health
- Huron Valley Humane Society Donation Drive
- Michigan Teachers in Nature (MiTiN) Conference

# Our Children's Centers

## Enhancing our Centers



**3**  
Awards

To support continuous improvement in our centers, our teachers and directors seek out grants, scholarships, accreditation and awards. In FY '23, our centers received three accolades including:

- MHealthy Grant to develop a lactation space
- Accreditation by the National Accreditation Commission for Early Care and Education Programs
- Jacquelyn H. Miller Endowment Grant from Michigan Association for the Education of Young Children to enhance garden space

# Care and Support Programs



# Care and Support Programs

CFC staff manage and facilitate programs that help faculty, staff, and students find support for home-based and backup child care, plus options to hire support for babysitting, personal care (PCA support), elder care, pet care, tutoring, house sitting, and house or yard work.



- [Care.com](#)
- [Kids Kare at Home](#)
- [Family Helpers Posting Board](#)
- [Campus Child Care Homes](#)

# Care and Support Programs

By the Numbers: Care.com & Kids Kare



**2.1K**  
Care.com  
Accounts

**1.4K**  
Registered  
for Kids Kare  
at Home

**5.8K**  
Hours of Backup  
Care Provided

Learn more about  
[Care.com](#) and [Kids Kare at Home](#).

# Care and Support Programs

By the Numbers: Family Helpers Posting Board



**87**  
Students and  
Retirees Registered  
as Family  
Helpers

**30**  
Posts Requesting  
Family Helpers

Learn more about the  
[Family Helpers Posting Board](#).

# Care and Support Programs

## By the Numbers: Campus Child Care Homes

The Campus Child Care Homes are state-licensed, independent, home-based child care programs in Ann Arbor, Ypsilanti, and Canton.




**11**  
Campus Child  
Care Homes

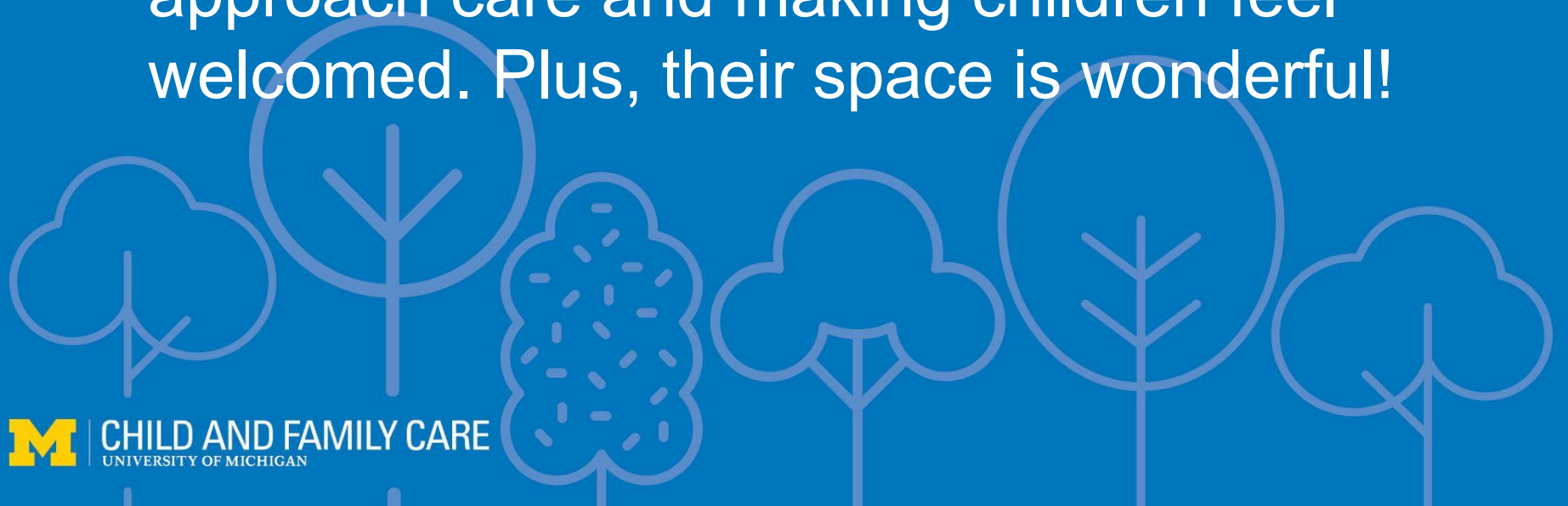
**56**  
Children  
Enrolled

**9.2**  
Average Years  
As a Campus  
Child Care  
Home





We were really impressed and chose a Campus Child Care Home! They are incredibly thoughtful as to how they approach care and making children feel welcomed. Plus, their space is wonderful!



# Resources and Events



# Resources and Events

For more than 30 years, our team has curated resources, information and events for university faculty, staff, and students. In FY '23 key items included:

- Connecting the Dots Conference
- “Caring for Kids” article series
- Elder Care article series
- Lactation Space Listings
- Campus Information Events



# Resources and Events

By the Numbers: Articles, Info-seekers, Attendees



**25**  
Articles  
Published in U-M  
Newsletters

**3.9K**  
Conference  
Registrations

**2.1K**  
Conference  
Attendees

**85K**  
Website  
Visits

# Resources and Events

By the Numbers: Spaces Listed and Rated



See a [list of lactation rooms](#) across the Ann Arbor campuses and Michigan Medicine.

# Embracing Innovation



# Embracing Innovation

Our staff is always looking for new ways to support university faculty, staff, and students. This results in the creation of new programs and partnerships with governments and university units, in an effort to rise to the challenge of ever-changing needs.

- MI Tri-share Pilot
- CEW+ and U-M Children's Centers:  
Students with Children Partnership (SCP)
  - Weekday care for preschoolers
  - Short-term care for preschoolers (Pilot)
- Exploring New Child and Elder Support
- Piloting Special Event Child Care with The Provost Office

