

To: Members that have access to premium ID Theft protection, but haven't registered
From: MetLife Legal Plans
Subject: Your identity theft coverage through MetLife Legal Plans has been upgraded



Hello **[First Name]**,

Thank you for being a MetLife Legal Plans member! As part of our commitment to ensuring you are protected at every step, we are excited to share that we are **upgrading your identity protection services through MetLife Legal Plans to Aura on 1/1/2024**. With Aura, you have access to an all-in-one market-leading solution that is simple to set up and easy to use.

With this upgrade, you have:

- **NEW** | VPN and antivirus protection on an unlimited number of devices
- **NEW** | Easy-to-use Parental Controls for use on an unlimited number of children's devices, plus other family safety features
- **NEW** | Proprietary and automated password manager
- **NEW** | Vehicle and home title monitoring
- **INCREASED** | ID insurance from \$2M to \$5M for each enrolled adult* to cover eligible losses due to identity theft
- **INCREASED** | Proactive monitoring from 2 adults to 10 additional adults
- **INCREASED** | Up to 250x faster fraud alerts¹ than those of competitors
- **ENHANCED** | Digital Vault to securely store personal information, files, and passwords, with the ability to share with family members, and automatically enabled dark web monitoring and alerts for financial and sensitive information within the Vault

You can get started in a few short steps:

1. [Click here to verify your identity and create your account](#)
2. Enter your first name, last name, and ZIP code
3. Click Verify
4. Enter your email address and create a password
5. Click Continue to complete activation and access your dashboard

If you have questions or need help setting up your Aura account, you can call 1-844-987-0705 at any time – Aura offers 24/7 support!

Thank you for your continued membership,
MetLife Legal Plans



[Privacy](#) • [Legal Notices](#) • [Feedback](#) • 1111 Superior Avenue, Suite 800, Cleveland, OH 44114 —

All Rights Reserved. MetLife Legal Plans, Inc.

© 2023 MetLife Services and Solutions, LLC • L0623032853[exp0625][All States][DC, GU, PR]

*As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

1-Mystery Shopper Study from ath Power Consulting, October 2022. ath Power Consulting was compensated by Aura to conduct this study.

No one can prevent all identity theft or monitor all transactions effectively.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For complete details of the coverage, call or write the company. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.