

To: Members that have registered for an IDF account
From: MetLife Legal Plans
Subject: Your identity theft coverage through MetLife Legal Plans has been upgraded



Hello **[First Name]**,

Thank you for being a MetLife Legal Plans member! We have exciting news to share. As part of our commitment to providing protection at every step, we are upgrading your identity theft coverage. Starting October 1, your identity theft protection will be provided by Aura, an all-in-one intelligent safety solution which is simple to understand and easy to use.

You can get started in as little as two minutes. [Click here for instructions.](#)

To ensure you have time to transition your accounts, you will have access to both experiences - Aura and LifeStages through December 31, 2023. Please note, your LifeStages account will be deactivated January 1, 2024.

Aura is a leader in identity theft protection.

And while it is easy to use, they have security protocols to help ensure that your data is safe. As an experienced digital security company, Aura monitors personal information and online accounts for you and your family. Your upgraded service includes:

- **NEW** | VPN and antivirus protection on an unlimited number of devices
- **NEW** | Easy-to-use Parental Controls for use on an unlimited number of children's devices, plus other family safety features
- **NEW** | Proprietary and automated password manager
- **NEW** | Vehicle and home title monitoring
- **INCREASED** | ID insurance from \$2M to \$5M for each enrolled adult* to cover eligible losses due to identity theft
- **INCREASED** | Proactive monitoring from 2 adults to 10 additional adults
- **INCREASED** | Up to 250x faster fraud alerts¹ than those of competitors
- **ENHANCED** | Digital Vault to securely store personal information, files, and passwords, with the ability to share with family members, and automatically enabled dark web monitoring and alerts for financial and sensitive information within the Vault

To set up your Aura account online in as little as two minutes, please follow the instructions below

1. [Click here to verify your identity](#)
2. Enter your first name, last name, and ZIP code
3. Click Verify
4. Create your password and confirm your email address
5. Click Continue to complete activation and access your dashboard

You will need to activate your new Aura account by January 1, 2024. Please review any information you wish to transfer to Aura before your LifeStages account is deactivated on 1/1/2024. If you have any questions or need help setting up your account, you can call 1-844-987-0705 at any time – Aura offers 24/7 support!

Thank you for your continued membership,
MetLife Legal Plans



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*As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

1-Mystery Shopper Study from ath Power Consulting, October 2022. ath Power Consulting was compensated by Aura to conduct this study.

No one can prevent all identity theft or monitor all transactions effectively.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For complete details of the coverage, call or write the company. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.