The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage you can access our Member Reference Desk or by calling 1.800.832.9186 locally. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, coinsurance, copayment, deductible, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1.800.832.9186 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 individual / \$0 family	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Not applicable	Not applicable.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	\$3,000 individual / \$6,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.UofMHealthPlan.org or call 1.800.832.9186 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies, unless stated otherwise.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not covered	Convenience care facilities are covered under this benefit.	
If you visit a health care	<u>Specialist</u> visit	\$30 <u>copay</u> /visit	Not covered	None	
provider's office or clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	None	
	Imaging (CT/PET scans, MRIs)	No charge	Not covered		
If you need drugs to treat your illness or condition.	Tier 1 drugs (generally Generic)	Not covered under this Plan	Not covered under this Plan	Disease visit LIM Dressription Drug Display	
	Tier 2 drugs (generally Preferred brand-name)	Not covered under this Plan	Not covered under this Plan	Please visit UM Prescription Drug Plan at <u>https://hr.umich.edu/benefits-wellness/health-</u>	
	Tier 3 drugs (generally Non- Preferred brand-name)	Not covered under this Plan	Not covered under this Plan	well-being/prescription-drug-plan	
	Specialty drugs	Not covered under this Plan	Not covered under this Plan		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	Female sterilization is covered at no member cost share when using network providers.	
surgery	Physician/surgeon fees	No charge	Not covered	Prior approval required for coverage of certain surgeries.	
	Emergency department care	\$100 <u>copay</u> /visit	Same as network benefit		
If you need immediate medical attention	Emergency medical transportation	No charge	Same as network benefit	Prior approval is required for coverage and the copay is waived if admitted directly from the Emergency Department for an inpatient stay	
	Urgent care	\$25 <u>copay</u> /visit	Same as network benefit		
If you have a hospital	Facility fee (e.g., hospital room)	No charge	Not covered	Prior approval required for coverage of inpatient stays. Transplants must be at	
stay	Physician/surgeon fees	No charge	Not covered	Designated Facilities.	

		What You Will Pay		Limitations Exceptions 8 Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <u>copay</u> /visit for therapy visits, ABA services, and testing. No charge for other outpatient services	Not covered	Prior approval required for coverage of non- routine services, including ABA services and inpatient stays.	
	Inpatient services	No charge	Not covered		
	Office visits	No charge	Not covered	Cost sharing does not apply for preventive	
	Childbirth/delivery professional services	No charge	Not covered	services. Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may	
lf you are pregnant	Childbirth/delivery facility services	No charge	Not covered	include tests and services described elsewhere in the SBC (i.e., ultrasound). Prior approval required for coverage if inpatient stay exceeds federally established minimum time frames.	
	Home health care	No charge	Not covered	Prior approval required for coverage.	
	Rehabilitation services	PT/OT/ST: \$25 <u>copay</u> /visit Cardiac/pulmonary: no charge	Not covered	Limits: PT/OT/ST = 60 visits per calendar year; cardiac rehab = 36 visits per calendar year, pulmonary rehab = 12 visits per calendar year.	
If you need help recovering or have other special health needs	Habilitation services treatment of Autism Spectrum Disorders	\$25 <u>copay</u> /visit	Not covered	Covered services for treatment of autism are not included in above limits. Prior approval required for coverage of outpatient physical, occupational and speech therapy.	
liceus	Skilled nursing care	No charge	Not covered	Limited to 120 days per calendar year. Prior approval required for coverage.	
	Durable medical equipment	No charge	Not covered	Prior approval required for coverage of certain items of DME. Limitations apply.	
	Hospice services	No charge	Not covered	Respite care is limited to 5 days per calendar year.	
If your child needs	Children's eye exam	No charge	Not covered	This is a preventive service. Limited to 1 routine exam per calendar year.	
dental or eye care	Children's glasses	Not covered	Not covered	This plan has no coverage for this service.	
	Children's dental check-up	Not covered	Not covered	This plan has no coverage for this service.	

Excluded Services & Other Covered Services:

 Acupuncture Cosmetic surgery Dental care 	 Habilitation services except to treat Autism Spectrum Disorders Long term care Non-emergency care when traveling outside the U.S. 	 Private duty nursing Routine eye care – other than eye exam (see below) Routine foot care
 Other Covered Services (Limitations may apply to the Bariatric surgery if meet criteria-50% coinsurance up to \$1,000 copay, network only, prior approval required for coverage Gender Affirming services are covered with office visit copay. Prior authorization and medical necessity criteria apply. Hearing services-no charge up to allowed amount, limitations apply, network only Infertility/fertility treatment-diagnosis and treatment of underlying conditions: covered as any other medical condition, IVF/fertility preservation: 20% coinsurance (limitations apply), fertility preservation services require prior approval for coverage, network only 	 Routine eye care – routine eye exam only: no charge, to limit of 1 exam per calendar year, network only Spinal treatment by chiropractor or D.O\$25 copay/visit, to combined limit of 24 visits per calendar year, network only Weight loss services other than surgery- covered as any other medical condition, network only 	 If you are also covered by an account-type plan such as an integrated health flexible spending arrangement (FSA), health reimbursement arrangement (HRA), and/or a health savings account (HSA), then you may have access to additional funds to help cover certain out-of-pocke expenses like the deductible, copays or coinsurance, or benefits not otherwise covered. Contact your employer for details.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Michigan Department of Insurance & Financial Services (DIFS), the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Care.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact UM Health Plan at 1.800.832.9186. You may also contact the Michigan Department of Insurance & Financial Services (DIFS), the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Yes.**

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Non-Discrimination:

University of Michigan Health Service Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Michigan Health Service Company does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. University of Michigan Health Service Company provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters; written information in other formats (large print, audio, accessible electronic formats, other formats); and provides free language services to people whose primary language is not English, such as qualified interpreters; and information written in other languages. If you need these services, contact Customer Service at 800.832.9186 (TTY 711). If you believe that University of Michigan Health Service Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator, mailing address: PO Box 30377 Lansing MI 48909-7877, phone: 800.832.9186, (TTY 711), fax: 517.364.8406 email: <u>compliance@uofmhealthplan.org</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1.800.368.1019, 800.537.7697 (TTD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Access Services:

If you, or someone you are helping, has questions about UM Health Plan, you have the right to get help and information in your language at no cost. To talk to an interpreter, call our Customer Service Department at 517.364.8500 or 800.832.9186 (TTY: 711).

Spanish Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de UM Health Plan, tiene derecho a acceder a ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al Departamento de Atención al Cliente al 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Arabic</u>

إن كان لديك أو لدى شخص تساعده أسئلة UM Health Plan ، فلديك الحق في الحصول على المساعدة و المعلومات الضرورية بلغتكمن دون اية تكلفة التحدث مع مترجم اتصلب - 07.364.8500 (TTY: 711). 800.832.9186

* For more information about limitations and exceptions, see the certificate of coverage at www.UofMHealthPlan.org.

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<u>Chinese</u>如果您,或是您正在協助的對象,有關於[插入 UM Health Plan項目的名稱 方面的問題,您有權免費獲得以您的語言提供的幫助和 信息。洽詢一位翻譯員,請撥電話 [在此插入數字517.364.8500 - 800.832.9186 (TTY: 711).

<u>German</u> Falls Sie oder jemand, dem Sie helfen, Fragen zum UM Health Plan haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 517.364.8500 - 800.832.9186 (TTY: 711) an.

Italian Se Lei o qualcuno che sta aiutando aveste domande su UM Health Plan, avete il diritto di ricevere assistenza e informazioni nella vostra lingua gratuitamente. Per parlare con un interprete, può chiamare 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Japanese</u>ご本人様、またはお客様の身の回りの方でも、UM Health Planについてご質問がございましたら、無料でご希望の言語でサポートを受けたり、情報を入手したりすることができます。通訳とお話される場合、517.364.8500 -又は 800.832.9186 (TTY: 711) までお電話ください。

Korean 만약귀하또는귀하가돕고있는어떤사람이 UM Health Plan에 관해서질문이 있다면귀하는그러한 도움과정보를비용부담없이귀하의 언어로얻을수있는권리가있습니다.정보를 얻기위해통역사와대화하려면517.364.8500 - 800.832.9186 (TTY: 711)로전화하십시오.

Polish Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie UM Health Plan, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 517.364.8500 - 800.832.9186 (TTY :711).

<u>Russian</u> Если у вас или лица, которому вы помогаете, имеются вопросы по поводу UM Health Plan, вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 517.364.8500 - 800.832.9186 (TTY 711).

<u>Syriac</u>

ى ئېسلاف، ئە بە بە بە مەنەس بىلەن ، مىلە ئەجەر جەقتە جە ، ئېسلەن مىلە ئەجەر بەھەتكە بەتخلىلەن بەنىتە مەھەتكىماتە كىتىمەن لىلەھەمچە خىر بىد ھابا كىچىكە، مەنە ھەر خلا بالىقەر حىيىتىم 1 800.832.9186 - 517.364.8500 - 517.364.8500 - 517.364.8500 - 200.832.9186 بىلىلىغ

<u>Tagalog</u> Kung ikaw, o ang iyong tinutulungan ay may mga katanungan tungkol sa UM Health Plan, may karapatan ka na makakuha ng tulong at impormasyon na nasa iyong wika nang walang bayad. Para makipag-usap sa isang tagapagsalin-wika, tumawag sa 517.364.8500 o 800.832.9186 (TTY: 711).

<u>Vietnamese</u> Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về UM Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Bengali</u> যদি আপনার, বা আপনি সাহায্য করছেন এমন কারোও UM Health Plan সম্পর্কে প্রশ্ন থাকে, তাহলে নিখরচায় আপনার ভাষায় সাহায্য এবং তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলতে, আমাদের গ্রাহক পরিষেবা বিভাগকে 517.364.8500 বা 800.832.9186 (TTY: 711) নম্বরে কল করুন।

<u>Albanian</u> Nëse ju, ose dikush që po e ndihmoni, keni pyetje për UM Health Plan, keni të drejtë të merrni ndihmë dhe informacione falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi Departamentin e Shërbimeve për Klientë në numrin 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Serbo-Croatian</u> Ukoliko Vi ili netko kome Vi pomažete ima pitanje o UM Health Plan -u, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 517.364.8500 - 800.832.9186 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

* For more information about limitations and exceptions, see the certificate of coverage at <u>www.UofMHealthPlan.org</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of network pre-natal care and a hospital delivery)

The plan's overall deductible	\$0
Specialist cost sharing	\$30
Hospital (facility) <u>coinsurance</u>	0%
Other coinsurance	0%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist visit</u> (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$50	
The total Peg would pay is	\$50	

Managing Joe's Type 2 Diabetes
(a year of routine network care of a well-
controlled condition)

The plan's overall deductible	\$0
Specialist cost sharing	\$30
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,500

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$3,800	
The total Joe would pay is	\$4,000	

Mia's Simple Fracture

(network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist cost sharing	\$30
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$300
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$10
The total Mia would pay is	\$310

The plan would be responsible for the other costs of these EXAMPLE covered services.